

Indicator 2: Promptness of First Indemnity Payments - 2nd Quarter 2025. This Report was
Run on: 07/10/2025

Large Insurers (400 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12 qtr</u> <u>percent</u>
28460	SENTRY CASUALTY CO	94	11	88.3%	86.7%	84.5%
15350	WEST BEND MUTUAL INS CO	161	21	87.0%	85.7%	83.4%
14184	ACUITY INSURANCE CO	91	13	85.7%	86.6%	90.9%
25674	TRAVELERS PROP CAS CO OF AMER	130	20	84.6%	81.1%	76.6%
25682	TRAVELERS INDEMNITY CO OF CT	92	27	70.7%	71.0%	76.4%
19399	AIU INS CO	102	30	70.6%	68.5%	65.1%
16535	ZURICH AMERICAN INS CO	86	27	68.6%	64.6%	65.1%
20702	ACE FIRE UNDERWRITERS INSURANC	207	71	65.7%	67.2%	63.3%
Totals for Group:		963	220	77.2%	76.6%	74.9%

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Medium Size Insurers (65 - 399 Claims or more per year)

NAIC	INSURER_NAME	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12 qtr</u> <u>percent</u>
24830	CITIES & VILLAGES MUTUAL INS CO	18	0	100.0%	100.0%	98.4%
SI	UW-SYSTEM ADMINISTRATION	6	0	100.0%	100.0%	95.0%
SI	CITY OF MILWAUKEE	50	3	94.0%	96.2%	91.3%
SI	CITY OF MADISON	18	0	100.0%	95.5%	95.6%
11527	LEAGUE OF WIS MUNICIPALITIES MU	32	2	93.8%	94.7%	92.7%
29157	UNITED WISCONSIN	45	4	91.1%	91.1%	86.2%
42404	LIBERTY INSURANCE CORP	27	1	96.3%	90.3%	81.1%
18767	CHURCH MUTUAL INSURANCE CO S.I	11	1	90.9%	90.0%	88.9%
SI	DEPT OF ADMINISTRATION	83	8	90.4%	89.7%	88.4%
22543	SECURA INSURANCE COMPANY	65	6	90.8%	89.3%	86.3%
SI	KWIK TRIP INC	14	3	78.6%	88.9%	90.1%
13935	FEDERATED MUTUAL INS CO	29	3	89.7%	87.7%	89.6%
15091	RURAL MUTUAL INS CO	60	5	91.7%	87.3%	86.4%
11374	SFM MUTUAL INS CO	66	6	90.9%	86.8%	79.6%
26271	ERIE INSURANCE EXCHANGE	9	0	100.0%	86.7%	85.1%
10166	ACCIDENT FUND INS CO OF AMERICA	56	8	85.7%	85.6%	82.0%
33600	L M INSURANCE CORP	62	7	88.7%	85.4%	86.6%
12305	ACCIDENT FUND NATIONAL INS CO	20	2	90.0%	85.3%	89.7%
24988	SENTRY INSURANCE COMPANY	46	6	87.0%	84.8%	84.5%
21407	EMCASCO INSURANCE CO	62	9	85.5%	84.8%	87.9%
23434	MIDDLESEX INSURANCE CO	35	3	91.4%	84.2%	79.4%
20397	VIGILANT INSURANCE CO	14	3	78.6%	83.9%	66.8%
19879	SECURITY NATIONAL INS CO	13	3	76.9%	83.3%	63.8%
10351	FIRST DAKOTA INDEMNITY COMPAN	31	6	80.6%	80.6%	74.8%
15261	SOCIETY INSURANCE A MUTUAL CO	69	12	82.6%	79.8%	77.7%
18988	AUTO OWNERS INS CO	18	4	77.8%	79.4%	80.7%
27847	INSURANCE CO OF THE WEST	48	10	79.2%	78.7%	75.3%
23841	NEW HAMPSHIRE INSURANCE CO	22	7	68.2%	77.1%	64.2%
21415	EMPLOYERS MUTUAL CAS CO	33	9	72.7%	77.0%	74.0%
20508	VALLEY FORGE INS CO	12	2	83.3%	75.9%	68.1%
25402	EMPLOYERS ASSURANCE COMPANY	17	4	76.5%	74.1%	74.5%
24147	OLD REPUBLIC INS CO	56	11	80.4%	73.6%	64.1%
15105	SAFETY NATIONAL CASUALTY CORP	37	9	75.7%	72.7%	70.4%
29424	HARTFORD CASUALTY INS CO	23	7	69.6%	68.4%	64.2%
SI	COUNTY OF MILWAUKEE	9	2	77.8%	68.0%	69.9%
22667	ACE AMERICAN INSURANCE CO	44	15	65.9%	67.8%	62.7%
14303	INTEGRITY INSURANCE CO	20	8	60.0%	67.4%	72.5%
40142	AMERICAN ZURICH INS CO	58	11	81.0%	66.4%	61.4%
29459	TWIN CITY FIRE INS CO	44	17	61.4%	65.3%	66.9%
26832	GREAT AMERICAN ALLIANCE INS CO	19	6	68.4%	56.4%	76.5%
37885	XL SPECIALTY INSURANCE COMPAN	10	7	30.0%	51.9%	66.9%
11150	ARCH INSURANCE CO	10	5	50.0%	51.5%	59.0%
SI	FEDERAL EXPRESS CORPORATION	19	10	47.4%	47.7%	47.1%
Totals for Group:		1,440	245	83.0%	81.0%	78.3%

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SI	COUNTY OF DANE	4	0	100.0%	100.0%	99.2%
13692	DONEGAL MUTUAL INS CO	3	0	100.0%	100.0%	95.3%
SI	MADISON METROPOLITAN SCHOOL I	8	0	100.0%	92.0%	94.3%
20109	BITCO NATIONAL INS CO	5	0	100.0%	100.0%	92.9%
SI	ROEHL TRANSPORT INC	4	0	100.0%	88.9%	91.9%
SI	MILWAUKEE BOARD OF SCHOOL DIR	7	2	71.4%	80.0%	91.4%
23035	LIBERTY MUTUAL FIRE INS CO	2	0	100.0%	100.0%	90.4%
22586	ATLANTIC STATES INSURANCE CO	5	0	100.0%	92.3%	87.4%
21458	EMPLOYERS INSURANCE CO OF WAU	3	1	66.7%	50.0%	86.8%
24112	WESTFIELD INSURANCE CO	2	1	50.0%	80.0%	85.5%
12304	ACCIDENT FUND GENERAL INSURAN	9	0	100.0%	90.5%	84.0%
15377	WESTERN NATIONAL MUTUAL INS CO	10	2	80.0%	81.3%	83.6%
23817	ILLINOIS NATIONAL INS CO	11	0	100.0%	94.1%	82.4%
22292	HANOVER INSURANCE CO	8	2	75.0%	81.8%	80.9%
13021	UNITED FIRE & CASUALTY CO	5	1	80.0%	66.7%	80.8%
26956	WIS COUNTY MUTUAL INS CORP	9	2	77.8%	88.9%	79.9%
24449	REGENT INSURANCE CO	1	0	100.0%	100.0%	78.4%
31534	CITIZENS INSURANCE CO OF AMERIC	6	1	83.3%	80.0%	78.2%
14176	HASTINGS INSURANCE COMPANY	4	1	75.0%	66.7%	77.1%
SI	WISCONSIN ELECTRIC POWER COMP	4	1	75.0%	75.0%	76.5%
13986	FRANKENMUTH INSURANCE COMPAN	17	3	82.4%	75.0%	76.4%
25615	CHARTER OAK FIRE INS CO	7	4	42.9%	50.0%	75.8%
25666	TRAVELERS INDEMNITY CO OF AMER	4	0	100.0%	72.7%	75.6%
10677	CINCINNATI INSURANCE CO	17	4	76.5%	74.4%	74.9%
10804	CONTINENTAL WESTERN INS CO	2	2	0.0%	42.9%	71.2%
13439	PARTNERS MUTUAL INS CO	5	2	60.0%	55.6%	70.7%
10346	EMPLOYERS PREFERRED INS CO	10	2	80.0%	69.2%	70.4%
24228	PEKIN INSURANCE CO	6	1	83.3%	81.8%	69.1%
16109	STARR SPECIALTY INS CO	7	0	100.0%	90.0%	68.8%
SI	KOHLER CO	3	0	100.0%	50.0%	67.2%
23396	AMERISURE MUTUAL INS CO	5	3	40.0%	58.3%	67.1%
20494	TRANSPORTATION INS CO	7	1	85.7%	78.6%	66.9%
43575	INDEMNITY INSURANCE CO OF NORT	9	1	88.9%	83.3%	66.0%
11371	GREAT WEST CASUALTY CO	4	1	75.0%	52.9%	65.4%
19259	SELECTIVE INS CO OF SOUTH CAROL	15	8	46.7%	54.2%	65.3%
25011	WESCO INSURANCE COMPANY	21	4	81.0%	78.8%	63.9%
26247	AMERICAN GUARANTEE & LIABILITY	4	2	50.0%	70.0%	62.2%
SI	MAYO CLINIC HEALTH SYS-NW WI RI	12	1	91.7%	76.2%	61.9%
14257	IMT INSURANCE COMPANY	7	3	57.1%	55.6%	61.5%
27855	ZURICH AMERICAN INS OF IL	15	2	86.7%	82.6%	61.4%
30830	ARCH INDEMNITY INS CO	8	3	62.5%	66.7%	57.5%
25384	TECHNOLOGY INSURANCE COMPANY	6	2	66.7%	75.0%	57.3%
31895	AMERICAN INTERSTATE INS CO	11	1	90.9%	57.7%	55.8%
19275	AMERICAN FAMILY MUTUAL INS CO	2	0	100.0%	66.7%	55.6%
20281	FEDERAL INSURANCE CO	4	0	100.0%	53.8%	55.4%
38318	STARR INDEMNITY & LIABILITY COM	9	2	77.8%	64.5%	54.8%
SI	SSM HEALTH CARE CORPORATION	5	0	100.0%	81.8%	54.4%
12372	BRICKSTREET MUTUAL INSURANCE C	6	3	50.0%	55.6%	54.4%

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12262	PENN MFRS ASSOCIATION INS CO	8	3	62.5%	42.1%	52.2%
SI	FEDEX FREIGHT INC	1	0	100.0%	100.0%	50.0%
12777	CHUBB INDEMNITY INS CO	16	4	75.0%	53.3%	48.8%
24554	XL INSURANCE AMERICA INC	7	4	42.9%	50.0%	45.9%
10340	STONINGTON INS CO	3	0	100.0%	80.0%	45.6%
SI	MILWAUKEE TRANSPORT SERVICES I	8	6	25.0%	19.0%	44.4%
20044	BERKSHIRE HATHAWAY HOMESTATE	4	3	25.0%	20.0%	41.9%
Totals for Group:		385	89	76.9%	71.7%	70.8%