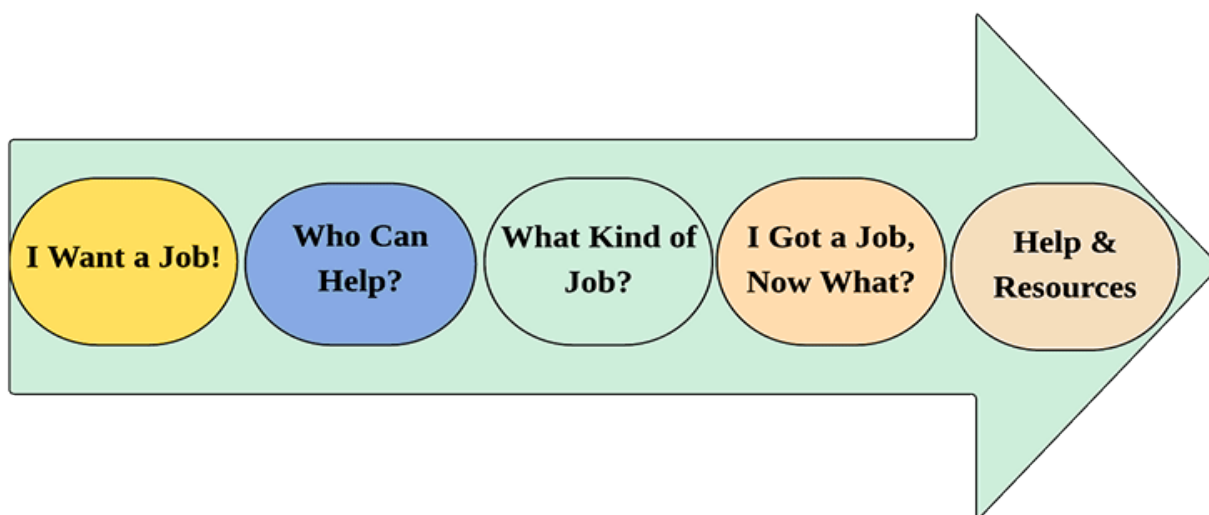


## **Managed Care Organizations (MCO) Process Model**

This process model identifies the phases many job seekers will pass through when seeking CIE. It also includes the roles that members of the team will perform, what job seekers should expect from the different members of their team, and steps they can take to move toward the goal of Competitive Integrated Employment. A critical element of this process is collaboration between job seeker/legal supporters and outside agency representatives. The CIE process begins when a job seeker is ready to explore CIE. The CIE process identifies key points in a job seekers path to success. It is important to remember each job seeker's process is individualized to their goals, needs, and supports.



### **I Want a Job!**

**I know I want to work, what do I do next?**

**I can:**

- Apply to DVR [Referral/Application](#) with assistance if necessary.

**During this time my IC:**

- Helps me apply for DVR services.
- Talks about job interests, skills, and abilities.
- Joins my DVR employment team.

## **Who Can Help?**

**I am receiving long-term care and want to either explore employment or want a job. Who can help me?**

- Your Managed Care Organization (MCO) Interdisciplinary care team (IDT) staff can help you by:
  - Discovering your interest in working.
  - Adding your competitive integrated employment (CIE) goal to your member-centered plan (MCP).
  - Suggesting you participate in exploration and job discovery activities available from your MCO.

## **What Kind of Job?**

**How do I find out which job is best for me?**

**I can:**

- Do job seeking activities like job shadows and work experiences.
- Advocate during the development and review of my Career Profile and job development plan.
- Tell my team about issues that come up.
- Learn more about work incentive benefits.

**During this time my IDT staff:**

- Helps me through the DVR process.
- Participates in DVR post- career-profile meeting.

## **I Got a Job, Now What?**

**I can:**

- Learn my job duties with the support I need.
- Get support I need to become as independent as possible.
- Advocate for myself during my DVR 60-day on-the-job meeting.

**During this time my IDT staff:**

- Participates in my DVR 60-day on-the-job meeting.
- Completes an assessment to decide which services to add to my plan.
- Reminds me to report my wages to necessary agencies.

## **Help & Resources**

**If I need help what is available to me?**

**I can:**

- Talk about my concerns before DVR services end.

**During this time, your IDT staff can help by:**

- Make sure long-term support is set up before DVR closes my file.
- Problem solve work issues with you.