

# Transportation, Distribution & Logistics Skill Standards Checklist

Student Name	YA Student ID Number
YA Coordinator	YA Consortium
School District	High School Graduation Date
Certification Areas Completed:	
Required Skills - For EACH Unit	Mobile Equipment Maintenance Pathway
Check ✓ completed areas (p. 4)	Auto Collision- 2 Units per Year (p. 10-14)
Core Skills	Collision Repair Basics Unit – REQUIRED FIRST
Safety	Non-structural Analysis & Repair Unit
	Painting & Refinishing Unit
Logistics/Supply Chain Management	
(SCM) Pathway- 2 Units per Year (p. 5-9)	Damage Analysis & Electrical Repair Unit
Planning & Purchasing Unit	Auto Technician- 1 Unit per Year (p. 15-19)
<ul> <li>Inventory Management &amp; Production Unit</li> <li>Storage &amp; Warehousing Unit</li> </ul>	<ul> <li>General Auto Service Unit – REQUIRED FIRST</li> <li>Auto/Light Truck Systems Unit</li> </ul>
<ul> <li>Distribution &amp; Transportation Operations Unit</li> </ul>	<b>Diesel Technician-</b> 1 or 2 year program as indicated
	on Unit Page 20-22
	Diesel Technician Unit
Level One Requirements:	Level Two Requirements:
Students must complete ALL listed below	Students must complete ALL listed below
Check ✓ completed areas ☐ Required Skills	Check ✓ completed areas ☐ Required Skills for EACH Pathway
SEE Pathway for Unit Requirements	SEE Pathway for Unit Requirements
Minimum of 2 semesters related instruction	Minimum of 4 semesters related instruction
Minimum of 450 work hours	$\square$ Minimum of 900 work hours
_	

Total Hours Employed	Company Name	Telephone Number
		( )
		( )

DETW-16545-E (R. 07/2013)

## Instructions for the Worksite Mentor(s) and Instructor(s)

The Skill Standards Checklist is a list of the competencies (tasks) to be achieved through mentoring and training at the worksite.

- The worksite mentor should rate each competency as the student acquires and demonstrates the skill *according to the performance standard criteria.*
- A competency may be revisited and the score raised as the student becomes more proficient at the worksite.
- The mentor and student should go over this checklist together on a regular basis to record progress and plan future steps to complete the required competencies.

**I certify** that this student has successfully completed the competencies required in my department. Circle your YA role, sign and print your name, and complete with the date signed and the department name.

SIGN this page IF you have been a mentor, trainer, or instructor of this student

Mentor/Trainer/Instructor Signature	Mentor/Trainer/Instructor Signature
Printed Name	Printed Name
Department	Department
Date Signed	Date Signed

Mentor/Trainer/Instructor Signature	Mentor/Trainer/Instructor Signature
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Department	Department
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## **Operational Program Notes for Skill Standards Checklist**

## 1. Transportation, Distribution & Logistics Youth Apprenticeship Curriculum

- Definitions:
  - Competency- The worksite skill to be performed.
  - Performance Standards- HOW to assess skill performance as applicable to worksite.
  - Learning Objectives- Content knowledge recommended to learn these skills; may be taught by the employer, school district, and/or technical college.
  - Skill Standards Checklist- The documented list of competencies completed by the YA student.
  - **W/S** Listed after a skill indicates that skill performance may be learned and assessed at the worksite OR in the classroom in a simulated setting. However, a simulated setting should ONLY be used IF there is no possibility of skill performance at the worksite.
- Performance Standards and Learning Objectives are located in the applicable Appendices of the **Program Guide for this Youth Apprenticeship.**
- 2. ALL Youth Apprentices MUST complete the Required Skills (Core Skills and Safety) competencies for EACH Pathway they are enrolled in.
  - The Required Skills competencies may be completed concurrently with the Technical Skills competencies.
  - The Required Skills are common skills specific to all transportation, distribution and logistics subsectors. These skills are *aligned with* the National States' Career Clusters standards for Transportation, Distribution and Logistics and the National Automotive Technicians Education Foundation (NATEF) - Automotive Service Excellence (ASE) certification standards where applicable.

### 3. Youth Apprenticeship Skills

- Competencies have been reviewed by the Department of Workforce Development for Child Labor Laws. Contact the Department of Workforce Development's Equal Rights Division/Labor Standards Bureau at 608-266-6860 for questions regarding child labor laws.
- Students will complete a **Minimum Rating** in the Required Skills and one or two technical units, depending on pathway, for a Level One Transportation, Distribution & Logistics (TDL) YA and a **Minimum Rating** in the Required Skills and two or four technical units, depending on pathway and sector, for a Level TWO Transportation, Distribution & Logistics YA.
- See Appendix C in the TDL Program Guide for a cross-walk of YA and NATEF tasks.
- The Department of Workforce Development Occupational Certificate will indicate "Transportation, Distribution and Logistics" attained when the program is completed.

## 4. Competency Ratings

- Rate the student on the competencies regularly and revisit the competencies with the student periodically to offer the opportunity for an improved rating.
- Arrangements must be made to ensure that the student learns, practices, AND performs each competency **even if** that competency is not part of their regular job function.
- "Entry Level" criteria should be interpreted to mean "able to do the task satisfactorily."
- "Assist" in front of a skill indicates that the student should perform the skill *as indicated in the curriculum* "while assisting a worksite professional." Training should go beyond "observation only" for these skills. It will be up to the employer to determine criticality of each specific task, training completed, and the actual level of supervision required. See curriculum details for requirements.

## **Required Skills**

**Required** of **ALL** Transportation, Distribution & Logistics YA Students *Copy this page* **FOR EACH** pathway to be completed

CORE SKILL	CORE SKILLS Minimum rating of 2 for E/ Check Rating			
		1	2	3
1. Apply acad	demic knowledge			
2. Apply care	er knowledge			
<ol> <li>Apply Tran knowledge</li> </ol>	sportation, Distribution & Logistics industry			
4. Communic	ate effectively			
5. Act profes	sionally			
6. Demonstra	ate customer service skills			
7. Cooperate	with others in a team setting			
8. Think critic	ally			
9. Exhibit reg	ulatory & ethical responsibilities			
10. Use resou	rces wisely			
11. Use basic	technology			

SAFETY	Minimum rating of 2 for EACHCheck Rating123		
1. Follow personal safety requirements			
2. Maintain a safe work environment			
3. Demonstrate professional role to be used in an emergency			

#### Rating Scale:

- 3 = Exceeds entry level criteria | Requires minimal supervision | Consistently displays this behavior
- 2 = Meets entry level criteria | Requires some supervision | Often displays this behavior
- 1 = Needs improvement | Requires much assistance & supervision | Rarely displays behavior

Planning & Purchasing Unit		Minimum rating of 2 for EACH Check Rating		
		1	2	3
1.	Respond to customer inquiries			
2.	Provide product and service information			
3.	Assist to process claims			
4.	Collect and maintain data & files			
5.	Process documentation & prepare reports			
Cust	tomer Order			
6.	Compile customer & order information			
7.	Process customer sales order			
	Assist to plan for customer order using production and logistics		_	
	documents			
Purchasing				
9.	Purchase raw materials/services			
10.	Track and maintain order and receipt schedules			
11.	Review requisition orders			
12.	Prepare purchase orders			
13.	Contact suppliers to verify shipment details			
14.	Process supplier invoices			
15.	Monitor customer order status			
16.	Inform internal & external customers of order status			
	Compile purchasing, production, & shipping information for status reports			

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Inv	entory Management & Production Unit		n rating of 2 fe Check Rating	
		1	2	3
1.	Respond to customer inquiries			
2.	Collect and maintain data & files			
3.	Process documentation & prepare reports			
Sup	opliers			
4.	Gather qualified supplier information for materials to be ordered			
5.	Assist to determine prices, specifications, and delivery dates from potential suppliers			
Inve	entory Planning			
6.	Gather and organize data for demand forecasting			
7.	Assist to develop forecasts			
8.	Assist to develop production & inventory solutions based on production and logistics plan			
9.	Assist to develop packaging and material handling requirements based on production and logistics plan			
Inve	entory Movement			
10.	Verify receipt of goods/services			
11.	Complete inventory transfer forms for bookkeeping purposes			
12.	Assist to coordinate schedules for materials/product/services movement			
13.	Assist to perform physical inventory			
14.	Report inventory shortage			
15.	Assist with inventory inaccuracies investigations			

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Storage & Warehousing Unit		Minimum rating of 2 for EACH Check Rating		
		1	2	3
1. Opera	ate tools and equipment safely			
2. Assist docun	t to plan for customer order using production and logistics nents			
Receive n	naterials			
3. Unloa	d materials			
4. Inspe	ct package for integrity, damage, quality specifications			
5. Check	order accuracy against packing slip/purchase order			
6. Delive	er materials to staging/storage location			
7. Store	or discard packaging materials as required			
Fill orders	5			
8. Pull it	ems from warehouse storage location			
9. Store	orders for transporting			
Package orders				
10. Check	c container and packing materials for labeling			
11. Verify	contents match order and description			
12. Isolate	e defective contents prior to packing			
13. Load	orders			

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Storage & Warehousing Unit (continued)		Minimum rating of 2 for EACH Check Rating			
	1	2	3		
Monitor inventory					
14. Perform cycle counts					
15. Check stock for outdated or damaged supplies					
16. Rotate raw materials and stock to minimize old and outdated inventory					
<ol> <li>Respond to recall procedures by removing and discarding inventory according to regulations</li> </ol>					
Warehouse Utilization					
18. Assist to examine loss, damage & returns reports for trends					

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Distribution & Transportation Operations Unit	Minimum rating of 2 for EACI Check Rating		
	1	2	3
Transportation Requirements			
1. Assist to plan distribution of products			
2. Compile transportation documentation			
Schedule & dispatch deliveries			
3. Assist to schedule transportation of products and materials			
4. Ensure product is shipped on time			
5. Prepare invoice for products and shipment			
Ship products			
6. Operate tools and equipment safely			
7. Inspect outgoing product packaging and labeling			
8. Verify packing list against actual shipment			
9. Load vehicles OR stage for courier transportation			
10. Complete required shipping documents			
Traffic Functions			
11. Assist to plan and route shipments			
12. Assist to coordinate and schedule drivers, pickups, deliveries			
Monitor shipments			
13. Determine shipment status			
14. Maintain shipping and customs records/documentation			
15. Follow up with customer regarding shipment receipt			

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Collision Repair Basics Unit – REQUIRED FIRST	Minimum rating of 2 for EACH Check Rating		
	1	2	3
1. Obtain and apply basic vehicle and collision repair knowledge			
2. Obtain required tools, equipment and materials before work			
3. Maintain work area			
4. Operate tools and equipment safely			
5. Clean and store tools after use			
6. Dispose of parts, garbage, and recyclables properly			
7. Locate & record vehicle information			
8. Maintain service & repair records			
Detail a surface			
9. Remove old decals, stripes, emblems & moldings			
10. Apply decals, tapes, stripes, emblems & moldings			
Surface Preparation			
11. Remove exterior dirt, grease, wax, and coatings from surfaces			
12. Clean interior, exterior, body openings and glass			
13. Mask exterior/interior panels & parts adjacent to repair areas			
14. Remove over-spray			
Corrosion Protection			
15. Apply anti-corrosion primers			
16. Apply corrosion protection to surfaces			
17. Apply corrosion protection to joints, seams & weld areas			
Buff and polish finish			
18. Sand and buff polish with appropriate compounds			

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No	n-Structural Analysis & Repair Unit	Minimum rating of 2 for EACH Check Rating		
		1	2	3
Rei	nove vehicle components			
1.	Remove undamaged body panels and components			
2.	Remove mechanical and electrical components			
Во	dy Panels			
3.	Rough straighten damaged metal panels			
4.	Remove damaged sections of metal body panels			
Do	ors			
5.	Remove door and all components			
6.	Check door fit & function			
7.	Remove & install door lock and handle components			
8.	Assist to diagnose and repair water leaks, dust leaks and wind noise			
Но	ods			
9.	Remove, replace, and align hood, hood hinges, and hood latch/lock			
10.	Remove, replace, and align deck lid, lid hinges, and lid latch/lock			
	nders			
11.	Remove, replace, and align bumpers, reinforcements, guards, absorbers, isolators, and mounting hardware			
12.	Check and adjust clearances of front fenders, headlight mounting panel, and other panels			
Inte	erior Trim, Hardware & Moldings			
13.	Remove and reinstall interior door trim panels			
14.	Remove and reinstall headliners and other interior panels			
15.	Remove and install upholstery and related items			

### Continued on next page

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Non-Structural Analysis & Repair Unit (continued)	Minimum rating of 2 for EACH Check Rating		EACH
	1	2	3
Moveable Glass			
16. Remove & install door glass & lower channel from door glass			
17. Remove & install window regulator			
18. Align door glass			
Hinged Glass			
19. Remove & install vent & hinged window assembly & glass			
Plastics			
20. Assist to repair plastic parts			
21. Assist to reshape and shrink flexible exterior plastic parts			
Welding			
22. Clean metal to be welded			
23. Assist to weld metal			

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Painting & Refinishing Unit		Minimum rating of 2 for EACH Check Rating		
	1	2	3	
Surface Preparation				
1. Sand area to be painted/refinished				
2. Strip finish or other protective coatings				
3. Featheredge adjacent areas for blending				
Undercoating				
4. Prepare undercoating				
5. Apply undercoating				
6. Smooth undercoating				
Paint Preparation				
7. Prepare painting and drying areas				
8. Prepare paint mixing area				
9. Prepare air supply equipment				
10. Clean spray guns				
11. Test spray guns				
Paint/Finish				
12. Assist to determine type, color & formula of paint				
13. Assist to mix and strain paint or primer				
14. Assist to apply paint on test panel or let-down panel				
15. Assist to check color match; tint as necessary				

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Damage Analysis & Electrical Repair Unit		rating of 2 f	
	1	2	3
Analyze damage			
1. Prepare vehicle for inspection			
2. Assist to determine structural damage			
3. Assist to determine suspension, mechanical, and electrical damage			
4. Assist to determine if refinishing is required			
5. Assist to plan repair work			
General Electrical			
6. Inspect, clean, and replace battery			
7. Perform battery state-of-charge test			
8. Perform battery charge			
9. Retrieve codes and settings and disconnect the battery if needed			
10. Assist to diagnose electrical circuits, wiring, and connectors			
11. Assist to inspect, test, and replace fusible links, circuit breakers, and fuses			
Electrical Systems			
12. Assist to check & repair exterior lighting & wires			
13. Aim headlamp assemblies and fog/driving lamps			
14. Check & replace horn			
15. Check & replace wiper/washer system motors & pumps			
16. Check & replace power window system switches & motors			
17. Check operation of electrically heated mirrors, windshields, back lights, panels, etc.			
18. Inspect, remove and replace components of power antenna circuits			

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Level One (one year program) = General Auto Service Unit

Level Two (two year program) = General Auto Service Unit + 25 Additional Skills from the Auto/Light Truck Systems Unit (*pages 17-19*)

General Auto Service Unit – REQUIRED FIRST	Minimum rating of 2 for EACH Check Rating		
	1	2	3
1. Obtain & apply basic vehicle & servicing knowledge			
2. Operate tools & equipment safely			
3. Maintain work area			
4. Assist to process work order			
5. Research information			
6. Acquire parts			
7. Assist to diagnose common concerns & determine action			
Engine			
8. Perform engine oil & filter change			
9. Replace fuel filter			
10. Check, drain, recover, flush, refill cooling system			
11. Assist to inspect engine assembly for leaks			
12. Inspect, replace air filter			
13. Retrieve, record, interpret diagnostic codes			
Manual Drive Trains & Axles			
14. Check for leaks & fluid conditions			
15. Check & adjust differential housing fluid level			
Automatic Transmission & Transaxle			
16. Check fluid level in a transmission/transaxle			
17. Inspect, replace, flush transmission fluid & filters			
Brakes			
18. Test brake fluid for contamination			

### Continued on next page

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General Auto Service Unit – REQUIRED FIRST - continued	Minimum rating of 2 for EACH Check Rating		
	1	2	3
Suspension & Steering			
19. Inspect power steering fluid level & condition			
20. Flush, fill, bleed power steering system			
21. Inspect for power steering fluid leakage			
22. Lubricate suspension & steering systems			
23. Inspect tire condition & adjust air pressure			
24. Rotate tires			
Electrical/Electronic			
25. Verify, replace, refill wiper & washer operation			
26. Check brake lights			
27. Test, replace, aim lights			
28. Inspect, check, replace battery			
29. Perform battery capacity test			
30. Perform slow/fast battery charge			
31. Perform battery state-of-charge test			
32. Verify panel gauges & lights; reset maintenance indicators			
33. Jump start a vehicle			
Heating & A/C			
34. Replace cabin filter			
35. Inspect engine cooling & heater systems hoses, ducts, doors, filters			

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Auto/Light Truck Systems Unit CHOOSE 25 Skills MINIMUM	Minimum rating of 2 for EACH Check Rating		
	1	2	3
Engine Repair & Performance (NATEF A1 & A8)			
1. Install engine covers using gaskets, seals, & sealers			
2. Assist to remove & replace timing belt, verify camshaft timing			
3. Perform cooling system pressure tests to identify leaks			
4. Inspect, replace, adjust drive belts, tensioners, & pulleys			
5. Remove, inspect, replace thermostat & gasket/seal			
6. Inspect, remove, replace water pump			
7. Perform cylinder cranking & running compression tests			
8. Perform cylinder leakage tests			
9. Remove, replace spark plugs			
10. Inspect exhaust manifold, pipes, muffler, catalytic converter, resonator, & heat shields			
11. Remove, replace radiator			
Automatic Transmission & Transaxle (NATEF A2)			
12. Inspect, replace external seals, gaskets, bushings			
13. Inspect powertrain mounts			
Manual Drive Trains & Axles (NATEF A3)			
14. Drain/refill differential or transfer case housings			
15. Remove & replace drive axle shafts			

### Continued on next page

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Auto/Light Truck Systems Unit – continued CHOOSE 25 Skills MINIMUM	Minimum rating of 2 for EA Check Rating		
	1	2	3
Suspension & Steering (NATEF A4)			
16. Assist to disable & enable supplemental restraint system (SRS)			
17. Assist to remove, inspect, replace, adjust power steering pump drive belt			
18. Assist to remove, reinstall power steering pump			
19. Inspect, replace, adjust tie rod ends (sockets), tie rod sleeves, & clamps			
20. Assist to inspect, remove, install upper &/or lower ball joints			
21. Inspect, remove, install front stabilizer bar bushings, brackets, links			
22. Assist to inspect, remove, install strut cartridge or assembly, strut coil spring, insulators, & upper strut bearing mount			
23. Inspect rear suspension system leaf springs, bushings, center pins/bolts, & mounts			
24. Perform pre-alignment inspection & measure vehicle ride height			
25. Dismount, inspect, balance, remount tire on wheel			
26. Inspect tire for air loss; Repair tire using internal patch			
27. Assist to test & calibrate pressure monitoring system for operation			
Brakes (NATEF A5)			
28. Inspect brake lines, hoses, fittings for leaks, kinks, rust, cracks, bulging, wear, loose fittings			
29. Select, handle, store, fill brake fluids			
30. Bleed &/or flush brake system			
31. Measure brake pedal height, travel, free play			
32. Check master cylinder for leaks & operation			
33. Remove, clean, inspect, measure brake drum diameter			
34. Assist to remove, clean, inspect, lubricate, reassemble brake shoes, springs, pins, clips, levers, adjusters, etc.			
35. Remove, clean, inspect, caliper assembly			
36. Clean, inspect caliper mounting & slides/pins			

### Continued on next page

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Auto/Light Truck Systems Unit – continued CHOOSE 25 Skills MINIMUM	Minimum rating of 2 for EACH Check Rating		
	1	2	3
Brakes (NATEF A5) - continued			
37. Remove, inspect, replace pads & retaining hardware			
38. Lubricate, reinstall caliper, pads, & related hardware			
39. Clean, inspect, measure rotor, rotor thickness, variation, & lateral run-out			
40. Remove, reinstall rotor			
41. Check brake pad wear indicator			
42. Remove, clean, inspect, repack, install wheel bearings, seals, hub			
43. Check parking brake cables & components			
44. Check parking brake operation & indicator lights			
45. Assist to replace wheel bearing & race			
Electrical & Electronic Systems (NATEF A6)			
46. Properly use a digital multimeter (DMM)			
47. Use wiring diagrams			
48. Inspect, test fusible links, breakers, fuses			
49. Replace electrical connectors & terminal ends			
50. Perform starter current draw tests			
51. Perform starter circuit voltage drop tests			
52. Remove, install starter			
53. Remove, inspect, reinstall generator (alternator)			
54. Remove, reinstall door panel			

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Types of Engines Serviced:

Level One (one year program) = General Skills + 3 Systems Level Two (two year program) = General Skills + ALL 6 Systems PM = Preventive Maintenance

Diesel Technician Unit	Minimum rating of 2 for EACH Check Rating		
General Skills	1	2	3
1. Obtain & apply basic diesel servicing knowledge			
2. Operate tools & equipment safely			
3. Maintain work area			
4. Assist to process work order			
5. Research information			
6. Acquire parts			
7. Assist to diagnose common concerns & determine action			
8. Assist to retrieve, record, interpret diagnostic codes			
Diesel Engine System	1	2	3
9. Perform engine lubrication PM			
10. Perform oil & filter change			
11. Perform fuel system checks			
12. Perform air induction & exhaust PM			
13. Perform cooling system PM			
14. Pressure test cooling system			
15. Assist to bleed cooling system			
16. Assist to perform engine brake PM			

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Diesel Technician Unit- continued	Minimum rating of 2 for EACH Check Rating		
Cab & Hood System	1	2	3
17. Perform instrument checks			
18. Perform safety equipment checks			
19. Perform hardware checks			
20. Check HVAC operation			
21. Lubricate grease fittings			
Drive Train System		2	3
22. Perform transmission PM			
23. Change transmission oil & filter			
24. Perform clutch PM			
25. Perform drive axle PM			
26. Change drive axle oil & filter			
27. Inspect driveshaft			
Electrical/Electronics System	1	2	3
28. Use wiring diagrams			
29. Properly use a digital mulimeter (DMM)			
30. Perform battery PM			
31. Perform battery load test			
32. Determine battery state of charge test			
33. Jump start a vehicle			
34. Engage starter			
35. Perform charging system PM			
36. Assist to remove & replace alternator			
37. Perform lighting system PM			

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Diesel Technician Unit- continued	Minimum rating of 2 for EACH Check Rating		
Brakes & Hydraulics System	1	2	3
38. Perform air brake PM			
39. Perform hydraulic brake PM			
40. Check ABS & ATC warning lights			
41. Read & interpret hydraulic system diagrams			
42. Service filtration/reservoirs (tanks)			
43. Check hoses, fittings, connections			
Suspension & Steering System	1	2	3
44. Perform suspension & steering PM			
45. Perform steering linkage PM			
46. Perform tire checks			
47. Assist to remove & install steering & drive axle wheel/tire assemblies			
48. Perform fifth wheel, frame, trailer PM			

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# Additional Certifications, Training, Seminars and Projects

Please list in detail any additional certifications earned, any training and seminars attended, and/or any projects completed during the course of this Youth Apprenticeship.

Description		
Notes/Comments		
Date Completed	Mentor/Trainer/Instructor Signature	Date Signed
Description		
Notes/Comments		
Date Completed	Mentor/Trainer/Instructor Signature	Date Signed
Description		
Notes/Comments		
Date Completed	Mentor/Trainer/Instructor Signature	Date Signed
Other Notes or Comr	nents	1